



**H.A.V.E.N. Family Resource Center**  
**2174 McCulloch Blvd. N.**  
**Lake Havasu City, AZ 86403**  
**928.505.3153 Fax: 928.854.6381**  
**QCO CODE: 22033**  
**Non-profit 501(c)3: 65-1225164**

January 25, 2021

2020 Arizona Women's Partnership Grant

Despite the challenges and obstacles surrounding the pandemic, we were able to continue providing uninterrupted crucial crisis services including counseling in 2020. We provided virtual, telephonic and in person crisis and therapeutic counseling sessions to victims of crimes and traumatized women and children. In a time of national crisis, our work is more important than ever as so many families faced a variety of traumatizing events. Once again, due to the generous donation received through the Arizona Women's Partnership, Inc., we were able to much needed crisis services and therapeutic sessions by our trained advocates and licensed therapist who specializes in trauma. H.A.V.E.N. Family Resource Center was able to provide 153 hours of counseling sessions and 235 hours of crisis counseling to women and children. Of these statistics – 52% (203) were Caucasian; 23% (89) were Hispanic; 20% (78) were Native American; 5% (18) were African American.

We recently had a case in which a suspect had been dealing in child pornography and was contacting his 13-year-old niece pretending to be a younger boy. Unfortunately, the uncle provided photos and asked for them in return. The Internet Crimes Against Children taskforce contacted our local Law Enforcement agency and since we work closely with all our local law enforcement agencies, they proceeded to utilize our center and our services to assist this child and her family. The entire family was very shocked and traumatized from these events. The arrest by the federal and local agencies made all of our local news. We continue to provide the entire family with assistance with the court proceedings, follow up care and therapeutic counseling services to help them all heal.

On behalf of these innocent women and children that your organization has helped, we thank you.

Sincerely,

Mary Lou O'Connell, M.Ed., LAC  
Executive Director